

SCOPE OF SERVICE FOR TRANSPORT

Transport Definition – To assist frail older people to remain actively connected with their local community. Transport services aim to assist client to continue with their usual activities, such as attending community groups or medical appointments, enabling them to keep active and socially engaged. Transport service at WellCare Choice is usually provided by Carer's private or organisation vehicles that are deemed accessible for senior passengers.

Scope of service – Transport
Transport Services to shops and service centres
Transport Services to attend agency and medical appointments
Transport services provided to or from Client's care facility centres or home.
Providing wheelchair lifter on board vehicle access if required
Does not include
Anything that is not identified on the client's service plan
Anything that is deemed hazardous to Support worker risking of injury and harm
Transporting client's relatives/friends for needs not relevant to client